CAPTAIN'S REPORT 2014

A. INTRODUCTION

- 1. We had our Annual General Meeting held on 30th March, 2014 whereby the present Management Committee members were honoured by fellow members by returning the Management Committee members unopposed. Except for the 3 posts of Committee Members, there were 6 candidates in contest and of course, the top 3 highest votes were elected into my team. They are none other than Tuan Haji Han, Mr. Jeremy Ting and Mr. Andrew Victor Nub.
- 2. To begin with, we thank you members, for your understanding, support and cooperation given to us during the year. Whether direct or indirect, you have tremendously helped us as a team in the committee to achieve the many goals and objectives which we had in mind for the Club. It is our ultimate desire to continue to see Miri Golf Club grow from strength to strength in all aspects (financially, hospitality, golfing activities and etc). It is therefore vital for members to work together with the Management Committee in one accord so that in entering 2015, we will be well-positioned to strengthen the Club.
- 3. Firstly, we have the responsibility to use our resources wisely. In 2014, we successfully close the year with a net surplus of RM200k++.
- 4. Secondly, members who volunteered to serve in the Management Committee must envisioned the Club and be committed to being fiscally disciplined, financially sustainable and strategically focused. As our main source of income derives from monthly subscription, we seriously need to be financially discipline in our spending. (The decision to increase member's monthly subscription should always be our last resort).
- 5. We need to set higher goals for our performance. The challenges we used to address is increasing. We hope to gain more from our income and we hope to spend least in our expenditure. For these two years, we managed to increase our income slightly through the revenue from buggy. Everything we want more of is in decline. Everything we want to reduce has increased (expenditure). We knew very well that this mission is not practical as quality comes with a price. As such, we must work harder, think bigger and try new approaches to meet the challenges ahead. This narrows down to thirdly, we need to widen our scope of income, perhaps in establishing connections / partnerships with business entities and the national golf associations to bring in more revenue to the Club.
- 6. Having said all these, I present herewith my first report as Captain of the Club and I am pleased to share herewith our accomplishments and challenges faced in 2014. While I am not perfect but I am doing my best to run the Club, I sincerely seek your understand to accept any shortcomings along with the pages of my report.

B. CLUB ADMINISTRATION

- 1. These two areas come directly under the purview and care of our dedicated and hard working secretary, Mr. Agan Maran. In my opinion, he has done a fantastic job, as being the club secretary is never easy.
- 2. The Management Committee had twelve Management Meetings for the year 2014 and other numerous sub-committee meetings and even discussions after their game of golf in the evening.
- 3. The staff too had their meetings as well to discuss on ways to improve their working condition and or environment in spite of facing manpower shortages, enhancing teamwork spirit and on top of all these, how best to serve our members. Recruitment of

- new staff is an ongoing process. Staff being staff, sometimes they may be slow in response to queries by members, or seems to be incompetent. Please be more considerate and we seek your kind patience.
- 4. SGA organized a workshop on 'how to conduct a competition' held at Kelab Golf Sarawak on 14th June, 2014. We have our Hon. Competition Secretary, Mr. Victor Lee attending the said course. During the year we also have different staff attending different courses offered; (1) the NHS Seminar course conducted by MGA at Kelab Golf Sarawak on 8th October, 2014 (2) a full day course 'Act Tourism' course conducted by the Ministry of Culture and Tourism at Grand Palace Hotel, Miri on 10th December, 2014 and (3) GST Implementation Seminars conducted at Royal Customs Malaysia, Miri.
- 5. In line with the implementation of GST, the club has prepared itself and has recently spent a sum of RM24k on GST Upgrade and Customization Software.
- 7. For the year 2014, we have approved 32 new members, 7 Term Members and 31 members resigned by way of their memberships being transferred. The total number of members as at 31st December, 2014 is 908.
- 8. New Members' Night were organized on 23rd June 2014 and 15th December 2014 to welcome the new members.
- 9. A Disciplinary Committee was formed to handle any disciplinary issues among members, both at the clubhouse and on the golf course except for disputes on the game of golf or where the rules of golf is concerned.
 The committee comprised of the chairman Tuan Haji Han and Secretary, Mr. Andrew Victor Nub and 3 other members of the sub-committee, Mr. Agan Maran, Mr. Reginald Kevin Akeu and Mr. Tony Ham.
- 10. We have one new reciprocal club signed with the Ten Times Golf & Hot Spring Resort.

 Due to change of management, Tasik Putert Golf Club and Perangsang Templer Club has terminated their reciprocal affiliation with us.

C. FINANCIAL

- 1. We have a separate report written by our Treasurer, Mr. Michael Tang. We have a surplus of RM200K++, which is almost about the same as last year. I am proud to say that we have managed well, despite after spending quite a hefty sum of money on maintenance and upgrading of the clubhouse, its facilities and the golf course. I must also admit that a lot of cost savings came about because of the hardworking Management Committee who are experts in different fields put their hands together to get Club's work done without assigning its repair works to a contractor. Thank you to All.
- 2. The revenue received from buggy income has a significant positive impact on boosting our club's funds.
- 3. One of the MC's greatest challenges where finances is concerned is dealing with members who default in paying their outstanding dues. The MC has upon consultation with legal advisors decided that with effect from 1st March, 2015, to take stern measures on hard core defaulters. This will invoke their membership being expelled from the Club.

D. CLUBHOUSE

During the year, a concerted effort was made to enable the clubhouse to run with minimum disruption of services to our members

- 1. Function Hall 4 units 5HP air-conditioners were installed to replace the centralized air-cond units which had broken down two years ago
- 2. Men & Ladies Restrooms Water taps, men's urinal bowl, water hoses in the toilet's cubicles and lights were replaced and upgraded to give comfort and pleasant look and conducive environment to members. The ladies restroom was installed with a ceiling fan.
- 3. Clubhouse, walkway, notice boards and main entrance new set of led lights were installed for better appearance. Most of the lights were blown too.
- 4. Driving Range Wall The leaked wall was mended and a ditch created on the first floor of the driving range to divert the rain water away from the electrical switch board at a minimal cost.
- 5. Front Nine Starter's Shed The shed was rebuild with concrete cement. Formerly, the entire shed was infested with termite. Part of its cost was sponsored by the Hon. Course & Greens Member.
- 6. Car Park Extension The land beside the caddy shed was surfaced with tarmac to enable a bigger parking space at RM18,844.37. The bush beside the extended car park was cleared to give a beautiful scenery for member to sit back and enjoy from the Golfer's Terrace. The 2 days clearing job was sponsored by our Hon. Course & Greens Member.
- 7. Spot lights at the practice greens this was a request from members quite some time ago and this project is finally materialized. Underground cable was built-in to provide electricity supply to the spot lights.
- 8. Spot lights at the 18th green this was another request raised by members year after year at the AGM. Finally, it has also been materialized.
- 9. 2 units walkie talkie were purchased to replace the worn-out ones.
- 10. I additional unit of lightning detector was purchased. The existing unit broke down ocassionally and during such time, it has to be sent for repair.
- 11. CCTV coverage at golfer's terrace and swimming pool this was installed for safety and security reason(s). While we have our security guards to man the clubhouse building, it is vital that for any incidents happened at anytime can be viewed when necessary.
- 12. 50" plasma TV this was purchased and installed at the Golfer's Terrace to replace the one which is beyond economical repair.
- 13. 1 unit Overhead Projector We invest in a 2nd unit of overhead projector as there were times where more than one function is held simultaneously to the golf competition.
- 14. 3 units manual operated siren In fact, this is an ongoing project from 2013. We would to convey a big "THANK YOU" for Sarawak Shell Berhad for generously sponsoring the Club with 3 units manual operated sirens. This was installed at the Clubhouse and the two halfway canteens.
- 15. Club's apartment unit a new washing machine was purchased to replace the current unit which had broken down.
- 16. Catering -- As we go along, we have reminded and advised our club caterer to put members first and that there service quality is below par. There was still much room for improvement required from their part. The MC will continue to work on this based on a win-win situation.
- 17. Clubhouse General Generally speaking, there were times when the clubhouse was well maintained and on certain occasions, it was very poorly maintained. This is due to staff leaving their jobs without giving prior notice to the Club. I have seen that the Hon. House Member has to personally come to the Club with his workers to fix broken water

18. For 2015, we will focus on improving the lightings at the car park as well as installing spot lights at Hole 9th similar to the ones we already have at Hole 18th. We are also looking at putting back the wi-fi facilities for members. The construction of a buggy shed with proper locker facility is underway in our plan for 2016. As a food for thought for the next committee, one must start thinking of ways to constructing a buggy path on different parts of the golf course where feasible. This is due to the high demand for use of buggies by the members.

E. COURSE MAINTENANCE

- 1. There were no major projects on the golf course. For 2015, all the greens will be left untouched for the foreseeable future.
- 2. The MC has decided to put on hold the renovation of Green at Hole No. 2 while giving special attention to monitor the progress of this green. To preserve the grass, this green was given more watering than usual. The frequency of top-dressing, hollow tyning, solid tyning and fertilizing was increased too. At the same time, the MC had been and are trying their best to find a solution to solve the problem of this green.
- 3. The general maintenance of the golf course is ongoing as usual. Last year, our schedule to maintain our fairway was delayed due to machines breakdown. We are able to keep back on track with our maintenance schedule for our fairway.
- 4. Apart from this, we no longer keep very long rough.
- 5. The use of buggies during the wet season has been a sensitive issue among the members. While our income is dependable upon the hiring of buggies, the MC may release buggies for use as it deems fit, i.e. when the grounds is less soggy and tyre ruts are within repair. We seek members' patience and understanding on this.
- 6. The problem of river erosion at hole 14 has not been solved. The construction cost of the retaining wall is said to be about RM900,000.00. It is our hope that this could be taken care of by the Sarawak Government, in particular Drainage and Irrigation Department (DID). In the event of its condition worsened, we may have to take immediate steps to prevent the worse from happening, again last year, our estimate of RM100k would then be sufficient for an immediate remedy.
- 7. Maintaining one whole lot of aging machineries is a tedious task to do, let alone depending on them to providing a beautiful and playable golf course. The Hon. Course & Greens Member has been working closely with the Hon. House Member to troubleshoot most of the machineries problem at a minimal cost. As reflected in the course and greens maintenance expenditure, not much was spent last year. On the other hand, most of the machines' condition are in functional state. The frequency of breaking down is rampant.
- 8. Therefore for 2015, the following machines are being proposed for purchase.

 a fairway mower, a farm tractor, a coring machine and an edger green machine.
- 9. Other minor projects done in 2014 are;
 - Hazardous old trees being trimmed at Hole 16, 17 and 18.
 - the pond at hole 13 which was once smelly and stinky has been cleared.

 Proper sewage and drainage was constructed to divert the waste water out.
 - Removal of hornet bee hive at Hole 10th
 - Workshop fenced up with chain-link fencing
- 10. Last but not least, I would like to place on record my sincere appreciation and thanks to all who have sponsored the granite tee-ground signage.

F. COMPETITION

The 2014 golfing calendar marked a memorable year for us.

- Sad to part but everything has to come to an end. This is the last year for Tan Sri Dato' Sri Peter Chin & Dtn Sri Ruby Chin Golf Challenge Trophies 30th and 31st August, 2014.
 The 28th Merdeka Cup 25th to 26th October, 2014 and Shell Golf 2014 16th November, 2014. On these three ocassions, we were graced and blessed by five very distinguished VVIP, in the persons of
 - (i) Our beloved Tuan Yang Terutama Tun Pehin Sri Haji Abdul Taib Mahmud, the Patron for the 28th Merdeka Cup and his wife,
 - (ii) Yang Amat Berbahagia Toh Puan Raghad Kurdi Taib
 - (iii) The Senior Minister of State, Singapore Mr. Masagos Zulkifli on occasion of Shell Golf
 - (iv) His Excellency Masahiko Horie of Japan on occasion of 25th Tan Sri Dato' Sri Peter Chin & 20th Puan Sri Datin Sri Ruby Chin Golf Challenge Trophies
 - (v) The High Commissioner of Singapore, Mr. Vanu Gopala Menon on occasion of Shell Golf 2014.
- 2. The 26th KGM Amateur Open Golf Championship was held from 19th to 21st September, 2014. We are very fortunate to have many members and sponsors coming forth to sponsor our very own Open tournament despite that one of our major sponsors withdrew from our sponsorship panel. It was noted that there was a decline in response to participation of Open Tournaments from all the various clubs. This, perhaps is a paradigm shift. Anyway, we have our Men Champion Mr. Lee Kah Ching with a score of 236 and our Ladies Champion Ms Dianne Luke with a score of 221, both of whom are members of Kelab Golf Miri.
- 3. The 28th Merdeka Cup was held from the 25th to 26th October, 2014. The Champion goes to Mr. Lau Ching Leong with a score of 157 from Sibu Golf Club.

Thank you Agan and Victor for being the Organising Chairman for the KGM Open and the Merdeka Cup tournaments.

- Throughout the year, the golfing calendar was packed with club, sponsored and inter-club competitions.
- 4. The Stroke-play Club Championship was held on 2nd, 8th and 9th March 2014. The trophy was won by Mr. Malcolm Adam Tay.
- 5. The Match-play Club Championship was held on 6th, 12th, 13th April, 2014. The trophy was won by Mr. Malcolm Adam Tay.
- 6. Inter Clubs golf games, were Miri-Bintulu (10th May 2014) KGM Team won, and Panaga-Miri (24th May 2014) KGM Team won.
- 7. Various other sponsored competitions were held in 2014 of which some were held annually for many years here in KGM. Our sincere thanks go to all our sponsors without whom KGM would not be able to host all these events successfully.
 - 10th YB Datuk Patinggi Tan Sri Dr Alfred Jabu Challenge Trophy & 8th Senator Dato Sri Empiang Jabu Golf Challenge Trophy 16th August
 - O 25th Tan Sri Dato' Sri Peter & 20th Puan Sri Datin Sri Ruby Chin Challenge Trophies 30th & 31st August

o 14th Highlander Golf Open 11th October
o Japanese Association Golf Competition 2nd November
o Shell Golf 2014 16th November

- 8 .Monthly Medals The prizes given out during the Monthly Medal Competition has been restructured to include Food Vouchers at DHutz Café. Previously, only golf vouchers were given. In addition to the norm, there is a Bonus Monthly Medal Point System accumulating from June 2014 to March 2015. The top three highest points will be entitled to a golfing trip to Hanzhou China sponsored by myself.
- 11. Private Charity Golf The MC has decided that the club would collect a lump sum of RM2,000 for half day from any member wishing to organize charity events at KGM.

G. HANDICAP

- 1. The NHS Handicap System supplied by MGA was converted to a Web-based Handicap System in February 2014. With this new system, there are both pros and cons to it. The system is totally reliable on a strong internet connection without which keying in of the scores could be delayed. With a web-based system, data entry can be done on any computers that have access to the internet.
- 2. Handicap is one of the most talk about issues among golfers every now and then and at times, it can be sensitive. Golfers most of the time have had their own 'preference' handicap. They also expect the Club to give them that handicap. This is an area of challenge that the Handicap Chairman needs to face and be firm to abide by the USGA Handicap System. In doing so, he may have to be Mr. Unpopular even to his dear friends.
- 3. The Handicap Chairman, Tuan Haji Alias being his first term is trying his best to have a fair and equitable handicap for all golfers. For his genuine effort, I thank him.

H. CADDY SYSTEM

- 1. The use of buggies has helped tremendously to overcome the shortage of caddies. In fact nowadays, during the weekdays, we have an oversupply of caddies. Caddies supply during the weekend is fairly sufficient, and occasionally, there is shortage during competition.
- 2. We also noticed that more and more members are beginning to adjust themselves to play golf without engaging a caddy. Some of them invested in powered trolleys. Hence, the problem with shortage of caddies which was once upon a time a critical issue to the Club and the members is now very much being alleviated.
- 3. Committee III, Tuan Haji Han had in 2014 organized two caddies cum staff competition on 25th August, 2014 and 22nd December, 2014.
- 4. During the year, the caddies booking system has been implemented at a minimal fee. So far, we have not seen members making use of this system.

I. RULES

The Club is indeed very privileged to have Dr John Yeo who possessed vast exposure and experience in the rules of golf be to be the Rules Chairman for 2014. Two Rules' Classes were conducted with his comprehensive teaching.

Dr John Yeo has also volunteered himself and had conducted two trainings for the staff to equip them to run the open tournaments.

J. SWIMMING POOL AND BILLIARD TABLE

The swimming pool and billiard table are basically extra facilities provided to members and family members of the Club.

K. LADIES SECTION

The Ladies had their AGM held on 7th March 2015. Ms Marilyn Raja and her committee was again being elected as the Ladies Committee for 2015-2016. Congratulations Ms Marilyn and team!

Ladies' main events of 2014;

6th to 8th May. 2014 1. Ladies Stroke Play Championship Champion: Ms Susan Yee

8th to 11th July, 2014 2. Ladies Match Play Championship Champion: Ms Mary Lim

6th December 2014 3. Ladies Medalist of Medalists Champion: Ms Wong Leh Ting

25th February Fellowship Game / Pot Luck

5. AGM Golf 1st March

6. 16th Borneo Ladies Golf Challenge Trophy at Royal Brunei Golf & Country Club 25th to 26th March.

Sarawak Team came 2nd after Brunei

7. Panaga/KGM Inter Club Golf Tournament at Panaga Golf Club 30th September KGM Team won.

25th November 8. Metaweld Golf Tournament

9. Lady Captain's Challenge Trophy 9th December

The ladies' prizes/lunch/dinner were either fully or partly sponsored; Puan Sri Datin Tiong Pick Ling, Fiona Liung, Patricia Lipang, Winni Saba, Priscilla Wong, Marilyn Raja, Nancy Brodie, Cindy Liaw, Liew Shiew Ling, Candy Sim, Gemma Thomas, Doris Francis, Muren Wan, Lynda Bala, Helen Lai, An Yong Sook and Lyn Carroll.

Year in and year out, whenever there is a big tournament, the ladies are the ones who always stands out ready to offer a lending hand to help. In particular, they helped with tournament registration and scoring.

Thank you Ladies, for being there whenever the club needs you.

JUNIOR SECTION L.

- 1. The young and the very young joins the KGM JDP while the older juniors are getting ready to move out into pursuing their future career. KGM JDP has been the platform to provide coaching and training for the age groups between 5 to 18 some over 10 years
- 2. KGM's Junior Section under the chairmanship of Mr. Jeremy Ting continues to lead the juniors. Currently, we have Lim Beng Keat being selected by MGA as a player for the National Junior Squad. He has also won the US Kids World Golf Championship held in Johor and represented the Sarawak Team in the annual Sarawak vs Sabah Team Event 2014. The other three outstanding juniors are Ridge Tang, Malcolm Ting and Mirabel

3. "A Decade of Excellence" - This year is the 10th anniversary year for the KGM Junior Golf Championship (Dato' Sebastian Ting Challenge Trophy). It was held in June 2014, it is also one of the most well attended junior tournaments ever. The Trophy was won by Suzairi Iqmah Rahim from Sabah Golf & Country Club, with a gross score of 155.

Having said all these, we wish to acknowledge and thank the many sponsors for their contributions both in cash and in kind towards the KGM JDP. Some even took time off to bring the juniors for exposure games outside Miri.

M. SENIOR SECTION

- 1. The Senior Section had 6 Bi-Medal competitions held on 22nd February, 26th April, 14th June, 23rd August, 18th October and 20th December, 2014. As many as 65 senior golfers participated. This year, we saw a slight increase in the number of active senior golfers who have attained the age of 55 years old.
- 2. The Senior Champion of Champions was held on 20th December, 2014. Mr Roger Koo was crowned the 2014 Senior Champion. The prize presentation dinner was held at Grand Palace Hotel, Miri. The seniors also had their Senior's AGM on the same night. Tuan Haji Han was elected as the 2015 Senior Division Captain.

N. GREENCHAT

Ms Winni Saba and her team left us after having served for 10 years and having completed the 10th issue of the Greenchat (formerly known as 'Newsletter').

In her place, Mr. Jeremy Ting is being appointed to receive the baton from the latter. Although Mr. Jeremy is new in this field, I have my full trust and confidence in him that his first issue will be just as good.

Cheers to you, Jeremy!

O. SOCIAL CONTRIBUTIONS

- 1. At the Annual Dinner held on 30th March, 2014, RM14,000 was withdrawn from the Charity Funds Account and the sum was donated to MRCS Miri Chapter, MRCS Sunflower Centre, MRCS Dialysis Centre, Palliative Care Association of Miri, The National Autism Society of Malaysia and Pibakis Miri at RM2,000.00 each.
- 2. During the year, the Club jointly organized with the Sarawak Chinese Golfers Association (SCGA) a charity golf competition on 19th July, 2014 with its main objective to raise funds to Pibakis Miri for the construction of a new building. We managed to raise a sum of RM20,000.00.
- 3. Our Club was also the venue for a number of charity golf competitions organized by different individuals and organizations:
 - 1. Fund Raising Golf for Fire Victims at Rumah Ngindang 19th January 2014
 - 2. Miri SAPA Golf Competition cum Fund Raising 17th May 2014
 - 3. Dayang Charity Golf 9th August 2014
 - 4. STP Beto Charity Golf 15th November 2014
 - 5. ARC BEM Charity Golf 12th July 2014

6. DBNA Charity Golf - 27th September 2014

P. SPONSORS AND MEMBERS

- 1. On behalf of the Club, all the Golfers and the Management Committee, I would like to say 'Thank you so very much' to all the sponsors for your generous sponsorship and your extremely generous contributions without both in cash and in kind, without which we could not be able to have so many sponsored competitions and successful big tournaments. Your support was simply fantastic.
- 2. To all the members, in particular the golfing members, please again accept my sincere and heartfelt thanks for your feedback, comments, cooperations participating, understanding and strong support given to me and the Management Committee.

O. PRO SHOP

We are glad that our proshop operator, LT Sports is doing well in his business. He has been a blessing to the Club and the members. I was told that he is one of few proshop suppliers who supplied the most variety of golf items in Sarawak.

R. CONCLUSION

Last but not the least, on behalf of the Club and the members, I would like to say "thank you to the Management Committee Members, various sub-committee and our KGM Staff for their one year of time, sacrifices, dedication, commitment, team work and hard work. Thank you again.

Thank you all and God Bless. Good Health Always and Happy Golfing.

IVAN PUI CAPTAIN