

CAPTAIN REPORT 2011

It is indeed my honour to take over this task as Captain from our very capable, generous and highly respected immediate past Captain, Tan Sri Datuk Jimmy Lau. Working together with me in my team this year are Mr. Janin Girie (Hon. Secretary); later superseded by Mr. Robert Inging, Mr. Michael Tang (Hon. Treasurer), Dr. Charles Jolly (Hon. House Member), Haji Mohd Rosli Ahmad (Course & Green Chairman), Mr. Jayson Lai (Hon. Competition Secretary), Mr. Ivan Pui (Handicap Chairman) and lastly, committee members in the persons of Ms Jane Teo, Mr. Jerry Ling and Mr. Victor Lee. Thank you all for your time and sacrifice in managing the Club so well.

Before I begin, I would like express my heartfelt thanks to all the members for your mandate given to the management committee to amend the club constitution. I am glad to announce that the Registrar of Societies has approved the class of Term Membership. We do not have to turn away guests who would like to join as members of the Club during their short term stay in Miri. The increase in monthly subscription from RM90 to RM110 has helped us to pay off all our expenditures with a little left for capital reserve.

I would like to mention here two aspects of the Club's affair, firstly on the golf course as this is the area where it concerns members most and secondly, the club administration which is the backbone of the Club.

For the past three years, our golf course had undergone major changes. As a whole, I believe that everyone of us would agree with me that our immediate past Captain Tan Sri Datuk Jimmy and his team had left behind a golf course whose standard is now far better that it used to be six years ago.

These changes have enhanced the panoramic view of the fairway as well as making the course more challenging. The Committee now felt that time is needed for golfers to adjust to playing their game and adapt to their 'home course'. This year, the Course and Greens Department spent more time to repair and improved on areas that needed to be addressed with the aim of making it clean, beautiful and playable. The golf course had also been re-rated with a new course and slope rating.

While we are struggling financially to battle against the wave of inflation with a fixed amount of income received mainly from the monthly subscription, we have turned to the use of ICT. Of course there are pros and cons to this however, the committee viewed that this is still one of the most cost economical methods in terms of club's financial control in addition to provide convenience to members. To date, almost all information regarding the club's activities and announcements are displayed on the website. A continual usage of these facilities which we have invested the last three years would further minimize our spending. As more members tuned in to IT, they will find that it is so convenient to keep themselves up to date with what is going on at the Club without having to be physically present. Here, I would like to remind all members and committee members-to-be to not to deviate from this direction which the present committee has set unless it would mean better for the well being of the club.

While this is my summary of just some part of the affairs of the Club, you can find the detailed report as you read on.

ADMINISTRATION

During the year, the Management Committee held numerous meetings, out of which 12 were monthly management committee meetings. The rest were other sub-committee meetings.

With regard to the Club Management System, the Committee has progressed further to enhance the internet facility. An agreement was signed with our bank to provide this banking facility via our website. This system is expected to be up and ready for use in the first quarter of 2012.

Following is the cost of investment which the club had invested right from the beginning from dos operating system to windows and now to a web-based system.

Cost of hardware	RM29,530.00
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Cost of software	RM108,000.00
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(Including Membership, Financial Accounting, Point of Sales, Golf Registration, Tournament Scoring, Web Management, FPX Online Integration, Microsoft Windows Operating, Microsoft Office and Anti-virus Systems)

The original price quoted by the system supplier for the software was twice the price that we finally paid for. At this point, I would like to thank our immediate past GM, Encik Abdul Hamid for his skills and negotiation power to buy this system at the above-stated cost. I remembered him briefing me about the Club's financial situation that was about to go into red when he first joined KGM in 2006. As a show of concern for the Club, he approached the current system supplier several times for discounts after discounts and on every occasion of system upgrading which was done stage by stage as cash flow permits.

Annual commitment:

To pay Telekom for a fixed IP	RM8,400.00
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To pay for annual maintenance	15,899.00
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RM24,299.00

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With the above sum spent, we could do away with the following expenses;

Less manpower required (from a staff force of 24 to 16 @ RM5,100/mth)	RM61,200.00
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Less statements' printing & postage cost (estimate @ RM1,012 per month)	12,144.00
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RM73,344.00

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In addition to cost savings in terms of ringgit, a better and effective utilization of manpower can be achieved through multi-tasking. This is achievable as most administrative works such as golf daily reports are being handled by the system itself. We are now concentrating on improving the staff's service towards members.

We are also looking at the use of this technology in other areas, such as the securities of the Club, clubhouse maintenance and its operation as well as the golf course machineries and accessories control to further reduce the operation cost.

Our General Manager, Encik Abdul Hamid Bin Kassim has decided not to renew his contract and moved back to Peninsular Malaysia. He served in the Club for six years during which time we all benefited from his dedication, hard work and expertise. In deciding the next move for the manager's post, advertisements were posted on the national press and on Star Press website for a period of one month. The Committee has yet to decide a suitable candidate to fill up the post. During this interim period, they had arranged for the manager's duties to be temporarily managed by Encik Abdul Karim and Ms Shirley Ho.

During the year, the staff force had been trimmed down by way of resignation and no recruitment was done thereafter. Continuous guidance towards the staff was given to ensure that they know what to do in executing their duties. Appraisal was done and increment was given to the staff who performed well. In addition to rewarding them through bonuses and increment, training and briefing was conducted during the year to equip them to handle their works with confidence.

In conjunction with cutting down operational staff which is one way to control expenditures, the Committee had implemented the One Starting Point, which means closing up of one point of entry for golfers tee-off during the weekdays from morning till 12.00noon. Golfers will still be able to enjoy 18 holes golf, however, the choice to tee-off either from the Front Nine or Back Nine will no longer be available. We hereby seek member's cooperation to heed the instruction of the starter.

For the year 2011, we have approved 36 new members and the total registered members as at 31st December 2011 stood at 920. New Member's Night was held on 20th June, 2011.

COMPETITION

The 23rd KGM Open attracted 193 participants from all over Sarawak, Sabah, Labuan and Brunei. It was held on 16th, 17th and 18th September, 2011. Mr. Kalana Ibrahim from Kelab Golf Miri emerged as the winner and the ladies' trophy was dominated by Aretha Pan from Malaysian Ladies Golf Association.

The Strokeplay Club Championship was held on 6th, 12th and 13th March, 2011. And the Champion went to Mr Kunjin Sandhu with a gross score of 236 followed by Mr. Timothy Tang Ink Wun who scored 238.

The Matchplay Club Championship was held on 3rd, 4th and 10th April, 2011. It was played over five rounds. Mr. Malcolm Adam Tay was the champion and Mr. Ling Yii Chern, the runner up.

Other sponsored competitions held in 2011 were:

May Day Golf	1 st May, 2011
13 th Highlanders Golf Tournament	4 th June, 2011
8 th YB Datuk Patinggi Tan Sri Dr. Alfred Jabu and 6 th Senator Dato Sri EmpiangJabu Golf Challenge Trophies	9 th July, 2011
22 nd YB Dato Sri Peter and 17 th Datin Sri Ruby Chin Golf Challenge Trophies	23 rd & 24 th July, 2011
Shell Golf	8 th October, 2011
Japanese Association Golf Competition	13 th November, 2011

Inter-club competition held at home club was:

Kelab Golf Miri vs Kelab Golf Bintulu 25th & 26th June, 2011 KGM won

I would like to convey my sincere thanks and appreciation to my fellow management committee and ladies committee for their commitment and hardwork to ensure the success of all the club's major tournaments and not forgetting all the sponsors, volunteers and helpers without whom all these events would not be so successful. "THANK YOU."

CLUBHOUSE

Some of the major clubhouse maintenance works that was carried out during the year were:

1. Renovation of the Front Desk Reception and Office.

The Front Desk Reception area was renovated with its side covered with glassed cabinet for trophies display. The adjoining back office was modified to an open concept with glass partition to allow access to members and visitors alike. This new set up has been modified to suit the new administration system which we have been talking about one year ago. Work scopes have been redefined and delivery of services to members and visitors are attended to at the Front Desk. It now looks much more presentable and the most important part is that with the new layout, we could save cost on manpower and at the same time a more efficient services is provided to members and visitors. We would like to record our sincere thanks to our sponsor Mr. Sim Kheng Kwang of Crystal Granite Sdn Bhd who had generously sponsor us the marble for the Front Desk Counter Top.

2. Extension of the Back Nine Canteen Shed.

The Back Nine Canteen Shed was extended to cater for a bigger crowd, more or less like a rain shed for golfers to shelter during heavy rain. We would like to record our sincere thanks to our sponsor, Mr. Fabian Lau Kieng Ngieng for sponsoring the spandex.

3. Repair of toilet at the caddy shed.

The toilet facilities at the caddy shed was renovated with its floor being tiled and replacement of a new wash basin.

The following are our F&B contractors;

Clubhouse Terrace	New Wok
Front Nine Half way Canteen	Encik Seni Bin Rasit
Back Nine Half way Canteen	Puan Mordiah Bte Abang

The following are fixed assets being replaced;

- 1 unit Electrolux washing machine.
- 1 unit 1.5HP air conditioner at the Manager's Quarters.
- 1 unit 3HP air conditioner at the Men's Restroom.
- 2 units Electric Water Heaters.

All of the above, replaced assets that had broken down and are beyond economical repair.

The budget for clubhouse maintenance was spent at minimal this year in view of tight cash flow. Although the budget is approved and there is a need for major overhaul in many areas of the clubhouse; this, however, has been monitored very closely. Any purchases and major repairs would be carried out on ad-hoc basis, i.e. As and when it is absolutely necessary.

There weren't many repairs done to the swimming pool, except for the tiles by its side that has cracked and were replaced.

The Committee is aware that certain parts of the clubhouse and swimming pool were not clean as it should be. This is due to the problem of ineffective manpower being employed and for this; the problem has now been solved. We sincerely apologized to all for the inconveniences caused during that period of time.

HANDICAP REPORT

This looks like a simple task yet it is a tough one, until you have sat on this chair, you will not realize it. Ivan has been on this job for 6 years, during which, he has put in his best in managing the handicaps of all golfers in an impartiality and professional manner based on the Handicap System. I wish to convey this to members not treat it so personal when you find differences in your handicaps. Instead, go another mile to learn and understand how the system works, if it is a genuine mistake, definitely, correction would be undertaken to reflect your handicap accurately.

On behalf of the Management Committee, I would like to record here my sincere thanks and appreciation to Ivan for his expertise, dedication, hard work and sacrifices rendered both in terms of cash and kind. He is a man who worked behind the scene and is so committed in delivering good results for the sake of the well being of the Club. The daily score cards which we have been using for the past five years were sponsored by him. Alongside, while assisting in the Course and Greens Department, he had also contributed towards part of the cost of the golf course beautification projects.

I would leave the rest of the handicap report to Ivan who has presented it on a separate heading under Handicap Chairman Report.

LADIES SECTION

The Ladies Committee had organized a number of competitions for the year 2011.

The main tournaments for the Ladies held at KGM:

- Ladies Stroke Play Club Championship 2011

Champion: Ms Marilyn Raja

- Ladies Match Play Club Championship 2011 Champion: Ms Lynda Bala
- Ladies Champion of Champions 2011 Champion: Ms Jellin Law
- Inter-club KGM – Panaga Golf Club scheduled on 13th May, 2011 Winning Team: KGM
The game on 13th May was a washout due to heavy rain. It was subsequently played on 24th June together with Metaweld Game sponsored by Ms Priscilla Wong
- Ladies Fellowship Game, 22nd November, 2011 Champion: Ms Cindy Liaw

Sponsored games: Many thanks to all the sponsors.

- Combined February Birthday cum Cheongsam Nite Game, 22nd February, 2011 sponsored by Ms Lynda and Ms Cindy Liaw
- Partnership Game, 26th April, 2011 sponsored by Ms Helen Lee and Ms Patricia Lipang
- Metaweld Game, 24th June, 2011 sponsored by Ms Priscilla Wong
- Kinsajasa Game, 23rd August, 2011 sponsored by Mr. Robert Ling
- Senior vs Junior Golf, 8th November, 2011 sponsored by Ms Angelina Mohr
- Lady Captain Challenge trophy, 13th December, 2011 sponsored by Laman Berkat Sdn Bhd

Games participated outside of KGM:

- Borneo Ladies Golf Challenge Trophy 2011 at Sutera harbor, Kota Kinabalu
- Malaysia Ladies Amateur Open (MLAO) at the Mines Resort, Kuala Lumpur
- Sarawak Classic at Kelab Golf Sarawak, Kuching

Apart from golf, the ladies also supported the Palliative Care Fund Raising Dinner on 3rd October, 2011.

SENIOR SECTION

KGM Senior Section had since 1st August, 2011 aligned themselves with Malaysian Golf Association and Sarawak Senior Golf Association's guide to accept anyone to become a KGM Senior Member at the age limited to 55 years. However, for those who are below the age of 55 and have registered themselves earlier than this date shall remain a valid KGM Senior member.

The Senior Section under the captainship of Mr. Moses Ting and his committee had five bi-monthly medals held on 19th March, 2011, 22nd May, 2011, 17th July, 2011, 26th November, 2011 and 10th December, 2011. As many as fifty senior golfers participated.

The Senior Championship was held on 29th January, 2011 and the Senior Champion of Champions was held on 11th September, 2011.

The 18th Sarawak Senior Amateur Open Golf Championship was held on 7th and 8th May, 2011. Sixty-five golfers from Kuching, Miri, Sibu and Bintulu took part in the tournament which was last held at KGM eight years ago in 2001. Mr. Sigar Tidan from Kelab Golf Bintulu won the 36-hole Gross Trophy whilst the 36-hole Nett Winner was Mr. Peter Gon from Kelab Golf Miri with a nett score of 137.

CADDY SYSTEM

As we continue to do what was practice last year, we find that the problem of shortage of caddies has lessened. Therefore recruitment of new caddies must continue on a regular basis.

With the resignation of the Caddy Master in the middle of the year, there was a bit of chaos in the Caddy System. However, the Starters who have been assigned to act as Caddy Master during this interim period managed the caddies well and is under control.

On the other hand, the Committee is looking for other alternatives as they cannot solely rely on the caddies. By having a few buggies, it may help overcome the problem of acute caddies especially during normal days. We bought two units this year. Another two more units would be due to arrive in three months time.

The committee is in the midst of drafting a new set of rules governing the management of caddies for the Caddy Master to follow. With this, we hope to solve disciplinary issues among the caddies. This is in addition to the ongoing task of equipping new caddies and sharpening the existing caddies' skills.

JUNIOR GOLF PROGRAM

We would like to say THANK YOU to the sponsors, parents and juniors for supporting our Junior Golf Development Program (JDGP) 2011.

In the year 2012 we are going to restructure our Junior Golf Development Program with a new syllabus and training program. We want to groom more juniors below 12 years old and prepare them for future KGM JDGP replacement. We will also have new sets of criteria for 2012 SGA junior selection (name list for 30/30/40 claims) for age 16 to 18 – Handicap 12 and below, age 15 to 13 – Handicap 18 and below and for age 12 and below – Handicap 28 and below.

To run this program we need around RM50,000 per year. We are looking forward for more generous sponsors especially from the corporate sector and individuals to make this program a success. With this we hope to produce more talented juniors to represent Sarawak.

CIMB Junior Training Camp had given 2 slots for Sarawak to send a junior each from Miri and Kuching in February 2012. We chose Kazwan Kalana from Miri for the training camp coaching under USA Pro at the Mines Resort Golf Club for a week's training.

We have also sent some boys and girl for the Maybank Training Camp in Saujana Golf & Country Club on 29th to 1st December, 2011. They were James Ngumbang, Azim Junaidi, Lim Beng Keat, Alethea Cordellia and Kimberly Nelson.

The following are KGM JDGP achievers;

Malcolm Adam Tay. He was selected by MGA to become a Malaysia National Player

S Kumaraesan

Malcolm Ting

The others who have shown good and improved performance were Jordan Jude Tay, Jordan Lim, Lim Beng Keat and Alethea Cordellia. These juniors are the next potential group.

Last but not least, I would like to acknowledge the good efforts and contribution put in by our Resident Golf Professional, Mr. Shanmugam in grooming our juniors to be who they are that we can see today and the many others who will be joining the JDGP and their bright tomorrows. We are glad to have Mr. Shanmugam who had kindly consented to continue his Contract for Service with the Club for another one year.

COURSE & GREENS

In 2011, quite a number of course works had been accomplished which resulted in a drier course after heavy downpours and without the usual flooded bunkers. The 'serangoonisation' of all greens was not able to be achieved due to inclement weather and time constraints.

The following were the tasks undertaken in the year under review:

- Greens 9, 8 and 3 have been changed to serangoon grass
- The putting green had been re-grassed with serangoon
- The perennial wet walkway after 13th tee-box is gone due to the construction of proper walkway
- The total elimination of soft grounds cannot be achieved but the worst areas have been addressed at fairways 1st, 3rd, 4th, 6th, 12th, 14th, 15th and 18th. These were achieved through the construction of spoon drains and installing sub-soil pipes.
- Most major bare areas have been re-turfed (especially at bridges)
- We have eliminated seriously flooded bunkers through raising the bunker level as well as installing sub-soil pipes. Others are being addressed.
- Nursery #1 (in front of the workers' quarters) have been widened and so too nursery #2 adjoining it. During the year too we have acquired the wasteland near green #9 to turn into nursery #3. More work on the ground is needed so that the planted area is bigger.
- Widening the landing area right of 5th green by moving the drain and OB line out.

On the Course and Greens Department, the organisation structure have been streamlined and two senior personnel have been upgraded to supervisory level in charge of workshop and course. It is envisaged this can enhance the maintenance of machineries and upkeep of the nurseries and course proper. Manpower in this department has also been trimmed to 16 personnel from 23 previously.

For the coming year we hope to finish replacing all bermuda grass greens with serangoon and addressing other problem areas. We wish to record our sincere appreciation to all members for the patience and understanding during our work on the course.

CLUB MAGAZINE

The issue on printing of greenchat was brought up for discussion on a few occasions during the Management Committee Meeting. The question as to whether to continue with the printing of greenchat or to do away with it was deliberated. Firstly, with the website available, most of the

information is already posted and is kept current as and when events happen. Secondly, it is one way to reduce the club's operating cost.

The greenchat editorial team together with the committee collectively decided that from year 2011 onwards, only a yearly issue would be published and this will cover only the main events for the year. Concurrently with this issue, the editorial team has initiated to seek reader's opinion and have their feedback by answering a yes or no for a yearly basis greenchat by way email to any of their emails as follows, winnisaba@yahoo.com, shiewling_liew@yahoo.com or janesmteo@yahoo.com.

CONCLUSION

Lastly, I would like to thank all my committee members, sub-committee members and staff for their hard work, dedication and commitment.

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CR. DR. PHILIP RAJA
CAPTAIN